

BEFORE THE PUBLIC SERVICE COMMISSION OF WYOMING

IN THE MATTER OF THE TARIFF REVISIONS)
FOR QWEST CORPORATION D/B/A)
CENTURYLINK QC TO REVISE THE)
UNIFORM SERVICE ORDER CODES, PRIVATE)
LINE TRANSPORT SERVICES, AND ACCESS)
SERVICES PRICE SCHEDULE)

Docket No. 70000-1642-TT-17
(Record No. 14675)

NOTICE AND ORDER
(Issued July 5, 2017)

This matter is before the Wyoming Public Service Commission (Commission) upon the price schedule filing of Qwest Corporation d/b/a CenturyLink QC (CenturyLink or the Company), requesting to revise the Company's Private Line Transport Service and Access Service in its Wyoming Price Schedule No. 2, and for approval of its *Petition for Confidential Treatment*, as set forth more fully below.

The Commission, having reviewed the Company's price schedules, its files regarding CenturyLink, applicable telecommunications law, and otherwise being fully advised in the premises, FINDS and CONCLUDES:

1. CenturyLink is a telecommunications company as defined by Wyo. Stat. § 37-15-103(a)(xi), subject to the Commission's jurisdiction pursuant to Wyo. Stat. § 37-15-401.

2. On March 31, 2017, CenturyLink filed three separate proposed price schedule revisions to its Wyoming Price Schedule No. 2, requesting an effective date of May 1, 2017. In its three separate proposed price schedule revisions, CenturyLink proposes to:

[i] Revise the terms associated with the Cancellation of an Access Order and the Service Date Change language in the Access Service Price Schedule No. 2;

[ii] Remove the Uniform Service Order Codes (USOCs) and Class of Service Codes in the Private Line Transport Services Price Schedule No. 2; and

[iii] Remove the USOCs and Field Identifier Codes (FIDs) in the Access Service Price Schedule No. 2.

3. For the price schedule revisions to Access Service Price Schedule No. 2, CenturyLink proposed to revise the terms associated with the Cancellation of an Access Order and the Service Date Change language to achieve standardization of Company processes. Specifically, CenturyLink proposed to change in Price Schedule No. 2, Section 5.2.2(A)(1) the "service date may not exceed" timeline from 30 business days to 60 calendar days. The Company proposed to remove from its Private Line Services Price Schedule No. 2 the USOCs and Class of Service Codes. Additionally, the Company proposed to remove from its Access Service Price Schedule No. 2 the USOCs and FIDs. The Company proposed to remove the Class of Service Codes, USOCs

and FIDs from its Price Schedule No. 2 as part of the consolidation and alignment of CenturyLink's billing system.

4. On April 11, 2017, Commission Staff issued Wyoming Commission Investigative Requests – Set 1 (CIR), asking the Company for further information regarding customer notification and requesting legislative formatted copies of the Company's proposed price schedule changes. In response to CIR 1.3, CenturyLink provided a copy of the confidential list of customers notified of the proposed changes to the Access Service Price Schedule No. 2. The Company stated in response to CIRs 1.1 and 1.2 that wholesale customers received official notice by e-mail through the Company's Customer Communications Data Base. On April 20, 2017, CenturyLink filed a *Petition for Confidential Treatment (Petition)* pursuant to Commission Rule Chapter 2, Section 30, requesting confidential treatment of its response to CIR 1.3. CenturyLink stated the Company considers the information provided in response to CIR 1.3 confidential because it is not publicly available, contains the names of its wholesale customers, and is information that could be used by competitors to gain an unfair competitive advantage. On April 27, 2017, CenturyLink filed legislative formatted copies of the price schedules to remove the Class of Service Codes, USOCs and FIDs.

5. CenturyLink's Application and *Petition* came before the Commission for consideration pursuant to due notice at the Commission's April 27, 2017, open meeting. Tre Hendricks, Senior Corporate Counsel for CenturyLink, appeared by telephone. Mr. Hendricks provided a summary of the Application stating the Company's proposal is to normalize the Company's Wyoming Price Schedule No. 2. Mr. Hendricks generally described the information set forth in paragraph three, and stated the applicable price schedule applies to certain access type services which are generally ordered by resellers and wholesalers who, in turn, provide the service to end user customers. Regarding notice, Mr. Hendricks noted that the Company notified its wholesale customers of the proposed changes to its State price schedule in October 2016 in a broad sweeping notification by stating in a notice setting forth changes to the Company's federal interstate tariffs that the Company would be requesting similar revisions to the applicable State price schedules. Mr. Hendricks stated this notice should be sufficient since the customers are competitors and a specialized group of individuals. Mr. Hendricks stated if further notice is necessary he proposes that the Commission issue an email of the notice and order using the Commission's carrier e-mail distribution list. Mr. Hendricks stated that the Application would have no impact on rates. Accordingly, Mr. Hendricks requested that the Application be approved and the *Petition* granted.

6. Commission Staff recommended the Commission approve the Application, effective May 1, 2017, and grant the *Petition*, effective immediately, by Notice and Order.

7. Based on the Application and representations by the Company and the recommendations of Commission Staff, the Commission finds and concludes that CenturyLink's Application is in the public interest and should be approved, effective May 1, 2017. The Commission concludes the *Petition* complies with Commission Rule Chapter 2, Section 30, and for good cause shown should be granted. The Commission further finds that the Company should provide notification through the Commission's "Gov.delivery" email distribution system. The

Commission notes, however, that its approval of this notification process should not be considered as precedent regarding how notice will be given to customers in future filings.

8. The Commission directs that public notice in this matter be in the following form:

PUBLIC NOTICE

The Wyoming Public Service Commission (Commission) approved the Application of Qwest Corporation d/b/a CenturyLink QC (CenturyLink or the Company) to revise the Company's Private Line Transport Service and Access Service price schedules. CenturyLink filed three separate price schedule revisions to its Wyoming Price Schedule No. 2, requesting an effective date of May 1, 2017. In its Application, CenturyLink proposed to [i] revise the terms associated with the Cancellation of an Access Order and the Service Date Change language; [ii] remove the Uniform Service Order Codes (USOCs) and Class of Service Codes in the Private Line Transport Services Price Schedule No. 2; and [iii] remove the Uniform Service Order Codes (USOCs) and Field Identifier Codes (FIDs).

For the price schedule revisions to Access Service Price Schedule No. 2, CenturyLink proposed to revise the terms associated with the Cancellation of an Access Order and the Service Date Change language to achieve standardization of Company processes. Specifically, CenturyLink proposed to change in Wyoming Price Schedule No. 2, Section 5.2.2(A)(1) the "service date may not exceed" timeline from 30 business days to 60 calendar days. The Company proposed to remove from its Private Line Services Price Schedule No. 2 the USOCs and Class of Service Codes. Additionally, the Company proposed to remove from its Access Service Price Schedule No. 2 the USOCs and FIDs. The Company proposed to remove the Class of Service Codes, USOCs and FIDs from its Wyoming Price Schedule No. 2 as part of the consolidation and alignment of CenturyLink's billing system.

This is not a complete description of the approved price schedule revisions. You may review the approved price schedule during regular business hours at the Company's business office(s) or the Commission's offices located at the Hansen Building, 2515 Warren Avenue, Suite 300, Cheyenne, Wyoming.

Dated: July 5, 2017.

IT IS THEREFORE ORDERED:

1. Pursuant to open meeting action taken on April 27, 2017, the Application of Qwest Corporation d/b/a CenturyLink QC to revise the Company's Private Line Transport Service and Access Service price schedules in Wyoming Price Schedule No. 2 is approved.
2. Notice of this action will be made via the State's Gov.delivery system as the customers affected are wholesale customers and resellers and not residential or commercial customers.
3. Qwest Corporation d/b/a CenturyLink QC's *Petition for Confidential Treatment* of its response to Commission Investigative Request 1.3 is granted.

4. This *Notice and Order* is effective immediately.

MADE and ENTERED at Cheyenne, Wyoming, on July 5, 2017.

PUBLIC SERVICE COMMISSION OF WYOMING

WILLIAM F. RUSSELL, Chairman



Attest:

ROBIN SESSIONS COOLEY, Commissioner

KATIE J. KOSKI, Assistant Secretary