

**BEFORE THE PUBLIC SERVICE COMMISSION OF WYOMING**

IN THE MATTER OF THE INVESTIGATION )  
BY THE COMMISSION ON ITS OWN MOTION ) Docket No. 90000-113-XI-10  
INTO THE QUALITY AND RELIABILITY OF ) (Record No. 12650)  
TELECOMMUNICATIONS SERVICE )  
PROVIDED BY QWEST CORPORATION D/B/A )  
CENTURYLINK QC IN ITS CERTIFICATED )  
TERRITORIES IN WYOMING )

IN THE MATTER OF THE INVESTIGATION BY ) Docket No. 90000-122-XI-15  
THE COMMISSION ON ITS OWN MOTION ) (Record No. 14056)  
INTO THE QUALITY AND RELIABILITY OF )  
TELECOMMUNICATIONS SERVICE )  
PROVIDED BY QWEST CORPORATION d/b/a )  
CENTURYLINK QC IN ZONES 2 AND 3 OF )  
THE WHEATLAND EXCHANGE )

IN THE MATTER OF THE INVESTIGATION BY ) Docket NO. 90000-128-XI-16  
THE COMMISSION ON ITS OWN MOTION ) (Record No. 14475)  
INTO THE QUALITY AND RELIABILITY OF )  
TELECOMMUNICATIONS SERVICE )  
PROVIDED BY QWEST CORPORATION d/b/a )  
CENTURYLINK QC IN ZONES 2 AND 3 OF )  
THE RURAL AREAS OF CROOK COUNTY, )  
WYOMING )

IN THE MATTER OF THE APPLICATION OF ) Docket No. 70000-1644-TA-17  
QWEST CORPORATION d/b/a CENTURYLINK ) (Record No. 14742)  
QC FOR DETERMINATION THAT BASIC )  
RESIDENTIAL AND BUSINESS SERVICES )  
ARE COMPETITIVE THROUGHOUT ALL OF )  
CENTURYLINK QC'S ZONE 2 AND ZONE 3 )  
SERVICES AREAS )

**NOTICE AND ORDER SETTING PUBLIC HEARING**  
(Issued July 9, 2020)

1. Pursuant to the Wyoming Administrative Procedure Act and the Wyoming Public Service Commission's (Commission) Rules, notice is hereby given that a public hearing has been scheduled regarding the Commission's directive that on or before October 1, 2020, it would schedule a hearing where it will take public comment and testimony to determine compliance with the *Stipulations* resulting from the investigations of the quality and reliability of telecommunications service provided by Qwest Corporation now d/b/a CenturyLink QC (CenturyLink QC or the Company) for a determination that residential and business

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telecommunications services provided throughout Zone 2 and Zone 3 service areas are subject to effective competition and therefore exempt from any regulation by the Commission pursuant to Wyo. Stat. § 37-15-202. The Wyoming Office of Consumer Advocate (OCA), All West Communications, Inc., Dubois Telephone Exchange, Inc., Range Telephone Cooperative, Inc., RT Communications, Inc., Silver Star Telephone, and Tri County Telephone, Inc. (collectively the Independent Phone Companies), the Crook County Board of Commissioners, and AARP Wyoming intervened in these matters. **The public hearing is set to commence on Wednesday, August 27, 2020, at 9:00 a.m., in the Commission's hearing room located at 2515 Warren Avenue, Suite 300, in Cheyenne, Wyoming. The hearing will be preceded by an exhibit and final procedural conference, commencing at 8:30 am.**

2. CenturyLink QC is a telecommunications company as defined by Wyo. Stat. § 37-15-103(a)(xi). The Company currently provides essential telecommunications services in 29 exchanges throughout Wyoming. Those essential services have not been determined to be subject to effective competition and are therefore currently subject to price regulation by the Commission under Wyo. Stat. § 37-15-203.

3. On June 6, 2017, CenturyLink QC filed its *Petition* requesting a determination that its basic residential and business services provided throughout Zone 2 and Zone 3 service areas in Wyoming are subject to effective competition and therefore exempt from any regulation by the Commission pursuant to Wyo. Stat. § 37-15-202.

4. On October 1, 2018, CenturyLink QC, OCA, and AARP filed a *Stipulation and Agreement*. An *Amended Stipulation and Settlement* was filed on October 15, 2018. On November 30, 2018, CenturyLink QC filed an *Amended Stipulation with Correct Attachments* with Confidential Attachment 1.

5. Also on October 1, 2018, CenturyLink QC filed a stipulation between CenturyLink QC and the Independent Phone Companies (*Independents' Stipulation*).

6. A public hearing was held in the Commission's offices in Cheyenne on December 10-12, 2018. The Parties appeared and provided testimony in support of the *Amended Stipulation* and the *Independent's Stipulation*.

7. Pursuant to public deliberations held on December 12, 2018, the Commission issued its *Findings of Fact, Conclusions of Law, and Order (Final Order)* on February 28, 2019. In its *Final Order*, the Commission determined that as a result of the *Amended Stipulation* and the *Independents Stipulation* (collectively the *Stipulations*), CenturyLink QC's telecommunications service is subject to effective competition in the Zone 2 and 3 service areas of the following Wyoming exchanges: Afton, Buffalo, Casper, Cheyenne, Cody, Dayton-Ranchester, Douglas, Evanston, Gillette, Glendo, Glenrock, Green River, Jackson, Kemmerer, Lake, Lander, Laramie, Lusk, Mammoth, Moran, Old Faithful, Powell, Rawlins, Riverton, Rock Springs, Sheridan, Story, Wheatland and Wright, as well as the South Dakota border exchanges of Montpelier, Spearfish and Belle Fouché serving Wyoming customers.



8. In addition, the Commission's *Final Order* stated that on or before October 1, 2020, the Commission would schedule a hearing where it will take public comment and testimony to determine compliance with the *Stipulations* and, in considering the public interest, whether it should institute a contested case proceeding pursuant to Wyo. Stat. § 37-15-202(b).

9. **A public hearing is scheduled to commence on August 27, 2020, at 9:00 a.m., in the Commission's hearing room in Cheyenne, Wyoming.** The Commission will take public comment and testimony to determine compliance with the *Stipulations*.

10. All interested persons are encouraged to attend the public hearing which will be conducted in accordance with the Wyoming Administrative Procedure Act and the Wyoming Public Service Commission Rules, and subject to any applicable national, state or local public health related orders or directives. **All interested persons may appear and be heard, in person, or via telephone conference, or through counsel appearing in person or via telephone conference as provided by Commission Rules. To participate by telephone dial: (877) 735-7186. A video option may be made available at a later date. Any updates will be announced at <https://psc.wyo.gov/home/hot-topics>.**

11. The Commission's hearings are open to all persons. If you wish to attend the hearing and you require reasonable accommodation for a disability, please contact the Commission at (307) 777-7427 (Voice or TTY) in Cheyenne during regular business hours or write them at 2515 Warren Avenue, Suite 300, Cheyenne, Wyoming 82002, to make arrangements. Communications impaired persons may also contact the Commission by accessing Wyoming Relay (TTY) by dialing 711. Please mention Docket No. 70000-1644-TA-17 (Record No. 14742) in your correspondence. If you wish to listen to the hearing scheduled in this matter go to <http://psc.wy.us> at the appropriate time and follow the instructions to connect to the hearing.

Dated: July 9, 2020.


12. This *Notice and Order Setting Public Hearing* may be published without the caption and signature block as an official notice in this matter.

13. This *Notice and Order Setting Public Hearing* is effective immediately.

MADE and ENTERED at Cheyenne, Wyoming, on July 9, 2020.



BY ORDER OF THE COMMISSION

  
JOHN S. BURBRIDGE, Assistant Secretary  
Wyoming Public Service Commission  
2515 Warren Avenue, Suite 300  
Cheyenne, Wyoming 82002